

R16

Code No: 138GN

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD

B. Tech IV Year II Semester Examinations, July - 2021

ORGANIZATIONAL BEHAVIOUR

(Common to CSE, IT)

Time: 3 hours

Max. Marks: 75

**Answer any Five Questions
All Questions Carry Equal Marks**

- 1.a) What is the need for diversity of work force in global organizations?
b) Explain the impact reward systems and organizational design on organizational behavior. [7+8]
- 2.a) What is meant by perception? How is it different from sensation?
b) Explain with suitable examples how stereotyping is a form of perceptual error. [7+8]
3. How does Johari window help one to deal with oneself? [15]
- 4.a) What are the factors influencing job satisfaction?
b) What is emotional intelligence? What are its dimensions? [7+8]
- 5.a) What is divergent thinking? How is it important?
b) What is power? How does it differ from authority? [6+9]
6. With appropriate examples, elucidate the following:
a) Approach-approach conflict
b) Approach-avoidance conflict
c) Avoidance-avoidance conflict. [5+5+5]
- 7.a) What are the qualities of transformational leadership? How is different from transactional style of leadership?
b) What are the measures of team effectiveness? [9+6]
8. Briefly discuss with suitable examples the following styles of leadership:
a) Autocratic
b) Democratic and
c) Laissez faire. [5+5+5]

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